

Your Team Shines Bright



Barnes-Jewish Hospital completed its triennial survey by The Joint Commission at the end of 2024. The survey visit is an objective evaluation process that helps health care organizations measure, assess, and improve performance to provide safe, high-quality care for patients. This survey also assesses compliance with Centers for Medicare & Medicaid Services Conditions of Participation.

A consistent comment shared by the 10 experienced surveyors was the high-level engagement of staff everywhere.


Surveyors also shared the following compliments:

- Your team shines bright.
- Amazing culture.
- It's obvious staff are proud of their work.
- Love, love the multidisciplinary rounds.
- Staff are passionate about teamwork.
- The partnership across campus is amazing.
- Your commitment to supporting staff, patients, and families really comes across.

“Each morning as I listened to surveyors report on their time spent with various units and departments the day before, I was filled with pride and gratitude,” says John Lynch, MD, Barnes-Jewish Hospital president. “They specifically called out the incredible level of engagement with all the teams they encountered. This tells me, and obviously the surveyors, that our team genuinely cares about the patients and families we serve.”

“Of course, this doesn't mean we don't have areas for improvement,” adds Dr. Lynch. “For a hospital of our size and complexity, our ability to deliver consistency in quality of care is remarkable and is only possible because of the dedication of our teams to do what's right for our patients and families.”

The Joint Commission process includes recommendations for improvements, which is part of Barnes-Jewish Hospital's pursuit of Excellence, one of Our BJC Values. In promising to be our best, finding and fixing problems for continuous improvement, and in being relentless in pursuit of what matters to our patients and their families, we work as a team to provide world-class health care.



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~ John Lynch, MD
President

